

## NCFE Diploma in Travel and Tourism Level 2



### In a nutshell

This course provides you with an advanced introduction to the travel, tourism and hospitality sectors.

### This course is for you if...

- ... You have an interest in travel and tourism
- ... You want to progress into employment
- ... You're interested in further training

### What will I be doing?

You'll develop the fundamental skills of the industry, along with a more specialist set of skills. The course units are:

## COURSE INFORMATION LEAFLET

Customer Service in Travel and Tourism  
The UK Travel and Tourism Industry  
Travel and Tourism Destinations  
Hospitality in Travel and Tourism  
Organising An Event  
Work Experience in Travel and Tourism  
Introduction to Guided Tours  
Know about Airports and Airlines

Upon completion of the course, you'll gain the following qualifications:

Level 2 Diploma in Travel and Tourism  
Appropriate supporting qualifications to broaden your skill set and meet the needs of industry

[Skills Activities](#)

[Maths and English](#) (if you haven't achieved a Grade C or above at GCSE level)

### What is expected of me?

To enter the course, you'll need a minimum of 4 GCSEs grade D or above to include either Maths/Numeracy or English/Welsh 1st Language; or an appropriate Level 1 Diploma qualification in the relevant vocational area to include either GCSE Maths/Numeracy or English/Welsh 1st Language grade.

You must show an enthusiasm for the travel and tourism industry. You'll need to be self-motivated, hardworking, numerate and have a friendly personality. Attendance and punctuality for all sessions is a major requirement of this course.

### What comes next?

NCFE Level 3 Introductory Diploma in Travel and Tourism

NCFE Level 3 Extended Diploma in Travel and Tourism

### Additional information

Full time learners will be required to purchase a uniform which will cost between £90 and



## COURSE INFORMATION LEAFLET

£140, as well as to pay for trips and visits which will cost approximately £100.

Apply online at [www.coleggwent.ac.uk](http://www.coleggwent.ac.uk)

[studentrecruitment@coleggwent.ac.uk](mailto:studentrecruitment@coleggwent.ac.uk) | 01495 333777 (Croesawn alwadau yn Gymraeg)

